

## Arts, Commerce and Science College Sonai

## Student Satisfaction Survey Analysis

Academic Year 2018-2019

**2.7 Student Satisfaction Survey**

The student satisfaction survey collects in-depth data of student's satisfaction with an educational institute. Maintaining and improving student's satisfaction has been considered as an important goal of education and universities, with the assumption that student satisfaction is indicative of institutional effectiveness. A key factor of student satisfaction is the quality of teaching staff. The survey template consists multiple type question that collect feedback about multiple aspects of college that can help the management to streamline services.

The student satisfaction survey is conducted at the end of the Academic year offline. The objective of student's satisfaction survey, to measure the student's satisfaction level of their experiences with college, covering following areas.

**A) Student's satisfaction survey analysis of teacher**

Sr. No	Q. No,	Question	Above 90%	70 – 89%	50 - 69%	30 - 49%	Below 29 %
1	1	How much of the syllabus was covered in the class	58.97	16.17	19.23	2.56	2.56
2	19	What percentage of teachers uses ICT tools such as LCD projector, Multimedia, etc. while Teaching	10.25	37.18	26.92	11.54	14.10

Sr. No	Q. No,	Question	Thoroughly	Satisfactorily	Poorly	Indifferentlly	Won't teach at all
03	2	How well did the teachers prepare for the classes	38.46	57.70	3.84	00	00

Sr. No	Q. No,	Question	Always Effective	Sometimes Effective	Just Satisfactorily	Generally Ineffective	Very Poor Communication
04	3	How well were the teachers able to communicate	53.84	42.30	3.86	00	00

Sr. No	Q. No,	Question	Excellent	Very Good	Good	Fair	Poor
05	4	The teachers approach to teaching can best be described as	25.64	48.72	25.64	00	00

Sr. No	Q. No,	Question	Always fair	Usually fair	Sometimes unfair	Usually unfair	Unfair
06	5	Fairness of the internal evaluation process by the teacher	57.70	28.20	10.27	2.56	1.28



Sr. No	Q. No,	Question	Every time	Usually	Occasionally/ Sometimes	Rarely	Never
07	6	Was your performance in assignments discussed with you	42.30	29.49	17.95	3.84	6.42

Sr. No	Q. No,	Question	Strongly agree	Agree	Neutral	Disagree	Strongly Disagree
08	17	Teachers encourage you to participate in extracurricular activities	47.43	34.61	10.25	7.69	00

Sr. No	Q. No,	Question	Every time	Usually	Occasionally / Sometimes	Rarely	Never
09	10	Teachers inform you about your expected competencies, course Outcomes and programme outcomes	62.82	24.36	11.54	1.28	00
10	14	The teachers able to identify your weaknesses and help you to overcome them	46.15	26.92	12.82	7.69	6.49
11	12	The teachers illustrate the concepts through examples and applications	61.53	26.92	11.53	00	00

Sr. No	Q. No,	Question	Every time	Usually	Occasionally / Sometimes	Rarely	I don't have a mentor
12	11	Your mentor does a necessary follow-up with an assign task to you	53.84	37.17	8.97	00	00

Sr. No	Q. No,	Question	Fully	Reasonably	Partially	Slightly	Unable
13	13	The teachers identify your strengths and encourage you with providing right level of challenges	41.02	41.02	8.97	3.84	5.12

Sr. No	Q. No,	Question	To great extent	Moderate	Some what	Very Little	Not at all
14	16	The institute /teachers use the student centric methods, such as experimental learning, participative learning and problem solving methodologies for enhancing learning experiences	34.61	55.12	8.97	00	1.28
15	18	Efforts are made by the institute /teachers inculcate soft skills, life skills and employability skills to make you ready for the world of work	47.43	33.34	10.25	2.26	6.41



**B) Student's satisfaction survey analysis of institution.**

Sr. No	Q. No,	Question	Regularly	often	Sometimes	Rarely	Never
01	7	The Institute takes active interest in promoting internship, student exchange, field visit opportunities for students	43.59	35.90	12.82	5.13	2.56

Sr. No	Q. No,	Question	Significantly	Very Well	Moderately	Marginally	Not at all
02	8	The teaching and mentoring process in your institution facilities you in cognitive, social and emotional growth	16.67	58.97	15.38	7.69	1.29

Sr. No	Q. No,	Question	Strongly agree	Agree	Neutral	Disagree	Strongly Disagree
03	9	The institution provides multiple opportunities to learn and grow	37.18	43.59	17.95	1.28	00
04	15	The institution makes effort to engage students in the monitoring review and continuous quality improvement of the teaching learning process	32.05	43.59	20.51	3.85	00

**C) Over all Students satisfaction level of College**

Sr. No	Q. No,	Question	Strongly agree	Agree	Neutral	Disagree	Strongly Disagree
01	20	The overall quality of teaching learning process in your institute is very good	35.90	41.02	16.67	3.84	1.28

**Conclusion:-**

- This Survey indicates that the quality of teaching is very good.
- The institute offers multiple opportunities for overall development of students.
- From the survey more than 77% of the participants responded that they are satisfied with services rendered by the college.



*(Signature)*  
PRINCIPAL

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