



Mula Education Society's  
**Arts, Commerce and Science College, Sonai**  
**Student Satisfaction Survey Analysis**  
**Academic Year 2019-20**

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## 2.7 Student Satisfaction Survey

The Student Satisfaction Survey shows in-depth data of students' satisfaction with an educational institute. The survey provided feedback in what area improvement to be planned and implemented. It shows the satisfaction with the faculty. The survey template included multiple type questions that collected feedback about multiple aspects of college that can help the management to streamline services.

The student satisfaction survey was conducted offline at the end of the Academic Year 2019-20. The objective of student's satisfaction survey was to measure the student's satisfaction level with respect to the following criteria.

### A. Student Satisfaction Survey Analysis of Teacher

Sr. No	Q. No	Question	Above 90%	70 - 89%	50 - 69%	30 - 49%	Below 29%
01	1	How much of the syllabus was covered in the class	75.28	18.30	4.02	1.72	0.00
02	19	What percentage of teachers uses ICT tools such as LCD projector, Multimedia, etc. while Teaching	42.53	39.66	10.35	3.45	4.02

Sr. No	Q. No	Question	Thoroughly	Satisfactorily	Poorly	Indifferently	Won't teach at all
03	2	How well did the teachers prepare for the classes	48.85	46.55	4.02	00	0.57

Sr. No	Q. No	Question	Always Effective	Sometimes Effective	Just Satisfactorily	Generally Infective	Very Poor Communication
04	3	How well were the teachers able to communicate	64.94	29.31	2.87	1.14	1.14



Sr. No	Q. No	Question	Excellent	Very Good	Good	Fair	Poor
05	4	The teachers approach to teaching can best be described as	69.20	34.48	5.75	0.57	00

Sr. No	Q. No	Question	Always fair	Usually fair	Sometimes unfair	Usually unfair	Unfair
06	5	Fairness of the internal evaluation process by the teacher	62.06	32.18	4.60	1.14	00

Sr. No	Q. No	Question	Every time	Usually	Occasionally/ Sometimes	Rarely	Never
07	6	Was your performance in assignments discussed with you	56.90	37.36	5.17	0.57	00

Sr. No	Q. No	Question	Strongly agree	Agree	Neutral	Disagree	Strongly Disagree
08	17	Teachers encourage you to participate in extracurricular activities	50.58	40.22	4.60	4.02	1.14

Sr. No	Q. No	Question	Every time	Usually	Occasionally / Sometimes	Rarely	Never
09	10	Teachers inform you about your expected competencies, course Outcomes and programme outcomes	58.62	32.75	5.17	2.87	0.57
10	14	The teachers able to identify your weaknesses and help you to overcome them	54.60	34.49	6.32	2.30	1.72
11	12	The teachers illustrate the concepts through examples and applications	60.92	28.74	4.02	6.32	0.57

Sr. No	Q. No	Question	Every time	Usually	Occasionally/ Sometimes	Rarely	I don't have a mentor
12	11	Your mentor does a necessary follow-up with an assign task to you	56.90	34.48	6.90	2.29	0.57



Sr. No	Q. No	Question	Fully	Reasonably	Partially	Slightly	Unable
13	13	The teachers identify your strengths and encourage you with providing right level of challenges	60.35	28.74	6.90	3.45	0.57

Sr. No	Q. No	Question	To great extent	Moderate	Some what	Very Little	Not at all
14	16	The institute /teachers use the student centric methods, such as experimental learning, participative learning and problem solving methodologies for enhancing learning experiences	52.87	41.38	3.45	2.30	00
15	18	Efforts are made by the institute /teachers inculcate soft skills, life skills and employability skills to make you ready for the world of work	51.15	34.49	11.50	2.88	0.57

### B. Student's satisfaction survey analysis of institution.

Sr. No	Q. No	Question	Regularly	often	Sometimes	Rarely	Never
01	7	The Institute takes active interest in promoting internship, student exchange, field visit opportunities for students	58.04	29.31	10.92	1.15	0.57

Sr. No	Q. No	Question	Significantly	Very Well	Moderately	Marginally	Not at all
02	8	The teaching and mentoring process in your institution facilities you in cognitive, social and emotional growth	45.98	40.23	8.04	5.17	0.57



Sr. No	Q. No	Question	Strongly agree	Agree	Neutral	Disagree	Strongly Disagree
03	9	The institution provides multiple opportunities to learn and grow	55.75	36.20	1.14	6.32	1.14
04	15	The institution makes effort to engage students in the monitoring review and continuous quality improvement of the teaching learning process	52.30	43.10	4.02	00	0.57

### C. Over all Students Satisfaction level of College

Sr. No	Q. No	Question	Strongly agree	Agree	Neutral	Disagree	Strongly Disagree
01	20	The overall quality of teaching learning process in your institute is very good	48.85	34.48	6.90	9.77	0.57

### Conclusion:-

- 83.33% Respondents who feel that the overall quality of teaching is very good.
- 91.95% students feel that the institution provide that multiple that opportunities to grow and develop.
- 87.35% Respondents feel that the institution takes active interest in promoting internship, students exchange and field visits for students proved to be useful in what they do today.

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